

Made to Measure

CURTAINS BUYING GUIDE



CURTAINS & BLINDS

Riverhill
LONDON

MADE TO MEASURE CURTAINS

How to choose and order the right made to measure Curtains for you.

Our made to measure Curtains are custom made to your exact window measurements for the perfect fit.

We offer a selection of different Curtain types in a comprehensive range of fabrics, which includes plain colours, woven textures, embroideries and prints.

Our Curtains come in a choice of heading and lining types.

Choosing your Curtains in 3 easy steps:

Measure and order your curtains by following our simple step by step guide. Once you've completed your order, you can expect to receive your Curtains in 10-14 days.

STEP 1

Measure your window, track or pole using our easy to follow measuring guidelines or opt for our expert measuring service*.

STEP 2

Choose your fabric, Curtain heading, lining and desired specifications. Our store staff will place your order, we will make your Curtains and deliver them to you.

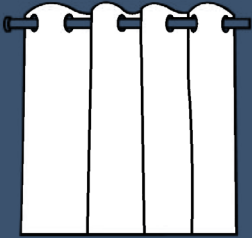
STEP 3

Hang your Curtains using the instructions provided, or opt for our expert fitting service who will fit, steam and dress your Curtains*.

*A Measuring and Fitting service is available. Charges are applicable.

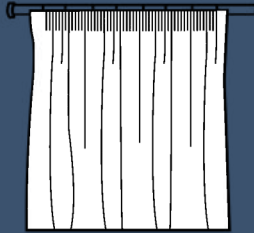
WHAT KIND OF CURTAIN?

EYELETS



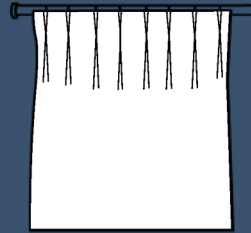
Suitable for most Curtain poles. Check the pole fitting will not prevent the Curtain from moving along the length. Available in 4 finishes (silver, gold, gunmetal and brass effects), and 2 sizes. Every Curtain will have an even amount of eyelets.

PENCIL PLEAT



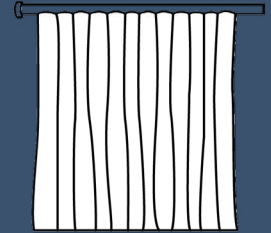
Can be hung on either a track or a Curtain pole. When you pull the Curtain cords, even pleats are created. Curtain hooks included. Available with a 3" and 6" header.

PINCH PLEAT



Can be hung on either a track or a Curtain pole. A smart header with permanently stitched pleats. Curtain hooks included. Double or Triple pinch pleat options available.

WAVE



Wave Curtains use a modern alternative to a Curtain heading, guiding the Curtains along a special wave Curtain track to create a uniform, ripple effect. Track is provided with Curtain.

LINING OPTIONS

Lining qualities

We offer a selection of linings.

House Twill - standard option

Available in ivory and white. A lightweight, poly-cotton lining that helps to protect your main Curtain fabric from sunlight and filters out the light in the room.

Satin Finish

Available in ivory, grey and white. A medium weight satin lining that gently filters out light, whilst creating an improved drape and finish to your Curtains.

Blackout Thermal

Available in ivory, grey and white. A heavyweight lining that eliminates light from the room and during winter helps to keep the heat in and during summer, helps to keep the room cooler.

Luxury Interlining

An extra layer of lining that is placed between the house twill, satin finish, or blackout/thermal lining to create a 3rd layer of insulation and helps create the ultimate draping effect in your Curtains.

Note: Costs of the above linings are calculated based on the width and drop entered when placing your order.

MEASURING YOUR CURTAINS

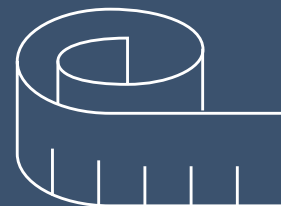
Measuring guidelines

Tools required:

Metal measuring tape, pen & paper

How to measure:

1. To achieve the best fit, first decide whether you would like to have a track or pole.
2. Only use a metal measuring tape and record your measurements in mm.
3. Fit the pole or the track before measuring to get accurate Curtain length.
4. Measurements must be exact for an accurate result. We will make the necessary allowances to your measurements to ensure a correct fit.
5. Always measure the width first (across the window) and then the drop (top to bottom)
6. Record your measurements in the same order.
7. Check for any obstructions your Curtains need to go around or over (e.g. a door handle).
You will need to take their position into account to ensure a perfect fit.
8. Finally, re-check your width and drop measurements to ensure accuracy.



MEASURING YOUR CURTAINS

Measuring guidelines

When a pole or track is already in position.

Curtain Track & Wave:

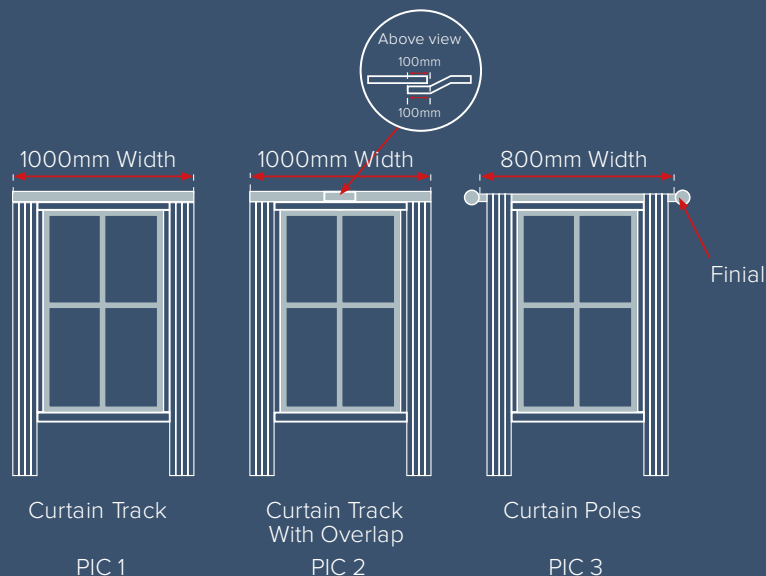
Measure from end to end and record this as your width (e.g. 1000mm). As shown in PIC 1.

Curtain Tracks with an overlap:

Measure the full width of both tracks together (PIC 2). Then measure the distance where the two tracks overlap each other in the middle (PIC 2). Do this part twice, once for each track (it will be the same measurement on both). Add these two and the full width of both tracks together to give a final measurement. (E.g. 1000mm + 100mm + 100mm = 1200mm) As shown in PIC 2.

Curtain Poles:

Measure between the two finials and record this as your width measurement, as shown in PIC 3. (E.g. 800mm)



MEASURING YOUR CURTAINS

Measuring guidelines

When a pole or track is already in position.

Measuring drop for Eyelet Heading Curtains:

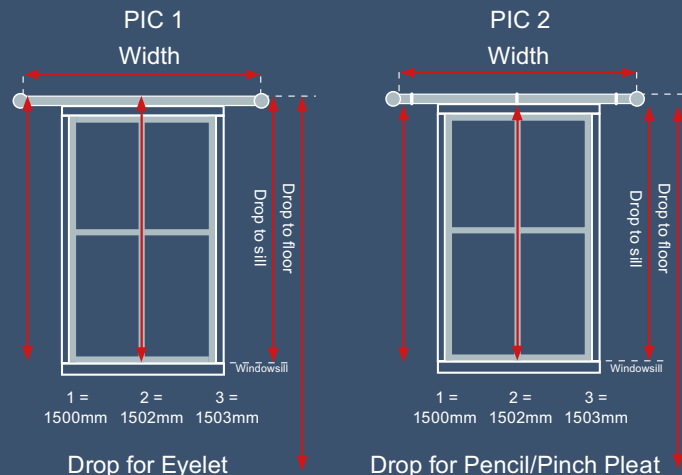
Measure from the top side of the pole to the desired length and record as your drop measurement. Measure in three places (left, middle and right) and record the shortest measurement. (E.g. PIC 1 your measurement will be 1500mm).

Note: Eyelet Curtains will fit poles up to 35mm in diameter. The overall drop will be made 30mm longer to allow the Curtain to stand off the pole. There will always be an even number of eyelets per Curtain.

Measuring drop for Pencil/Pinch Pleat Heading Curtains:

Measure from the underside of the ring fitting of the Curtain pole/track to your desired drop. Measure in three places (left, middle and right) and record the shortest measurement. (E.g. PIC 2 your measurement will be 1500mm).

Note: If you would like your Curtains to cover the track, measure from the top of the Curtain track down to your desired drop.



MEASURING YOUR CURTAINS

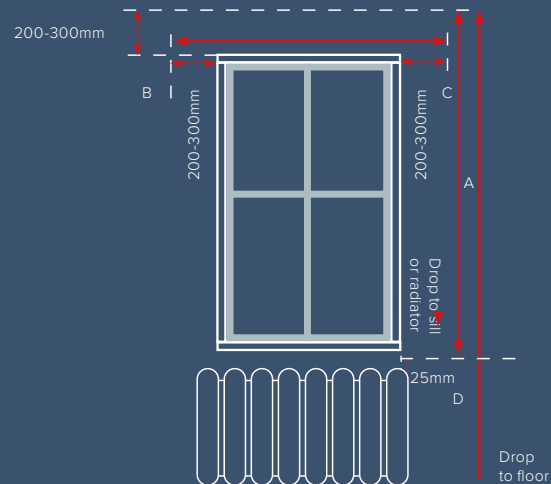
Measuring guidelines

Without a pole or track in position.

When measuring a window with no pole or track in position we recommend an overlap of 200mm - 300mm at each side and above the window (e.g. A, B, C measurements).

If you have an obstruction that prevents you from doing this e.g. a radiator below the window, measure up to 25mm above the radiator to the bottom of the Curtains. (E.g. D measurements).

If the pole or track is recessed, measure the actual width of the pole / track.



MEASURING YOUR CURTAINS

Bay windows

Without a track or pole in position

If a pole or track needs to be fitted, follow the manufacturers recommendations on how to measure and fit. Each manufacturer will have slightly different instructions on measuring and fitting the track or pole.

Note: If you select our measure and fit service our experts will be able to measure and fit your pole or track. Charges are applicable.

Once the track or pole is fitted, or if you already have one in position, follow the instructions below.

Curtain Track

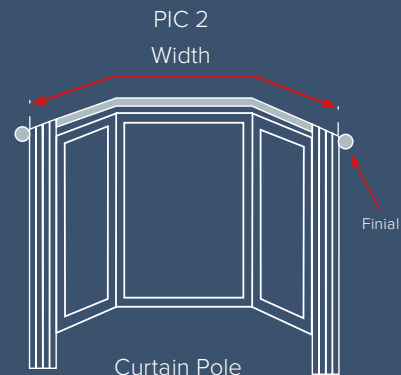
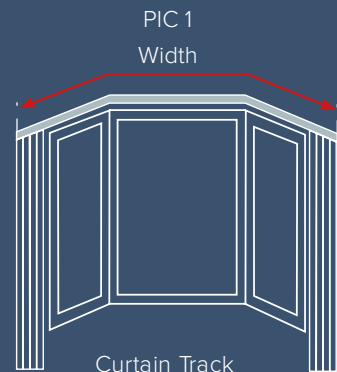
Measure from end to end (PIC 1) and record this as your width measurement (please record your measurements in mm).

Curtain Pole

Measure between the two finials (PIC 2) and record this as your width measurement (please record your measurements in mm).

Note: Not all poles for bay windows are suitable to have eyelet heading Curtains. This is due to the way the pole is fixed to the wall. Please check corners/joins to ensure eyelets can be fed along the pole.

If you need more support with measuring your windows, we recommend that you book a measuring appointment through your local participating store. Charges are applicable.



MEASURING YOUR CURTAINS

Bay windows

Measuring drop for Eyelet Heading Curtains:

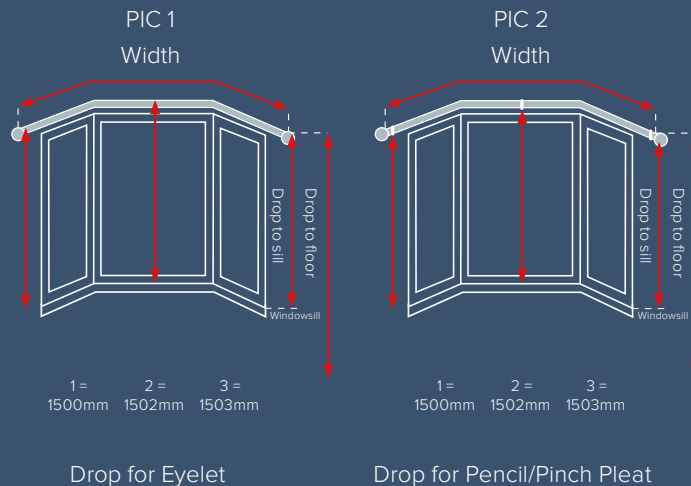
Measure from the top side of the pole to the desired length and record as your drop measurement. Measure in three places (left, middle and right window) and record the shortest measurement. (E.g. PIC 1 your measurement will be 1500mm).

Note: Eyelet Curtains will fit poles up to 35mm in diameter. The overall drop will be made up 30mm longer to allow the Curtain to stand off the pole. There will always be an even number of eyelets per Curtain.

Measuring drop for Pencil/Pinch Pleat Heading Curtains:

Measure from the underside of the ring supplied with the Curtain pole/track to your desired drop. Measure in three places (left, middle and right window) and record the shortest measurement. (E.g. PIC 2 your measurement will be 1500mm).

If you need more support with measuring your windows, we recommend that you book a measuring appointment through your local participating store. Charges are applicable.



GUIDELINES

General tips for made to measure Curtains

- All lined made to measure Curtains should be dry cleaned as standard
- If you have ordered a pair, always clean them together and remove any hooks before cleaning
- We recommend that you hang your Curtains and allow them to settle over a few days, the transit creases and folds should drop out
- Some eyelet Curtains may have eyelet impression marks on the fabric. If necessary, use a steamer or warm iron to remove them. Do not use excessive pressure or heat as this can distort the fabric
- Due to the packing methods on Curtains, velvets and pile fabrics may have creasing and pressure marks which should disappear over a short time
- We pride ourselves on excellent quality. All Curtains are inspected and photographed prior to packing and dispatching to ensure your order arrives perfectly
- All Curtains will have 10mm deducted from the drop measurement provided to allow the fabric to stretch and settle
- All Curtains are custom made to the dimensions provided at the time of ordering. Refunds and exchanges cannot be given on made to measure Curtains that have been incorrectly ordered, unless they are faulty